



WORLD'S BEST DMC SOFTWARE PROVIDER 2022



WORLD'S BEST WHITE - LABEL **TRAVEL CLUBPROVIDER 2022**

WORLD'S BEST TRAVEL **ERP SOLUTIONS PROVIDER2022**



WORLD'S BEST TOUR OPERATOR SOLUTIONS PROVIDER 2022







AWARD RAVEL PROVIDER
CHINOLOGY PROVIDER

TRAVEL **TECHNOLOGY THAT DELIVERS EXCEPTIONAL PERFORMANCE**

expedia group



partner solutions







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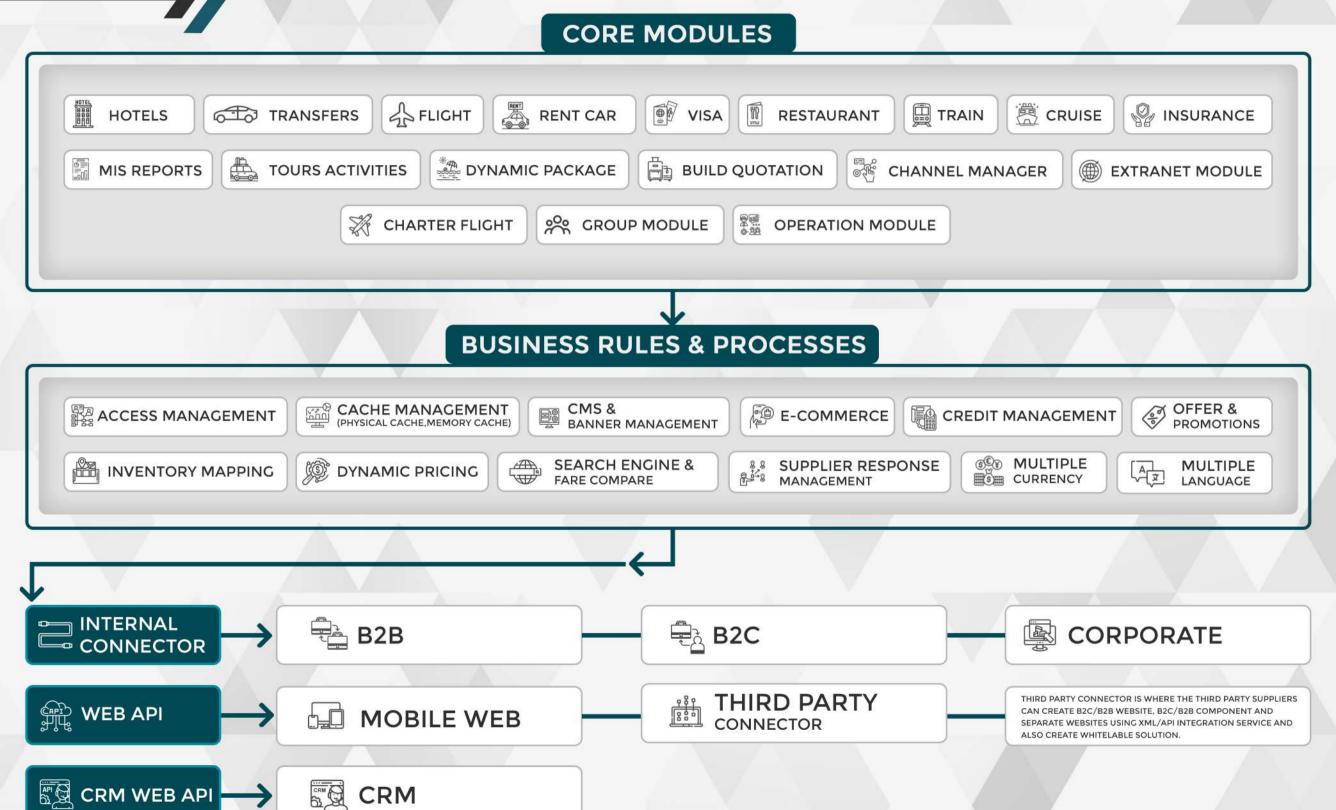


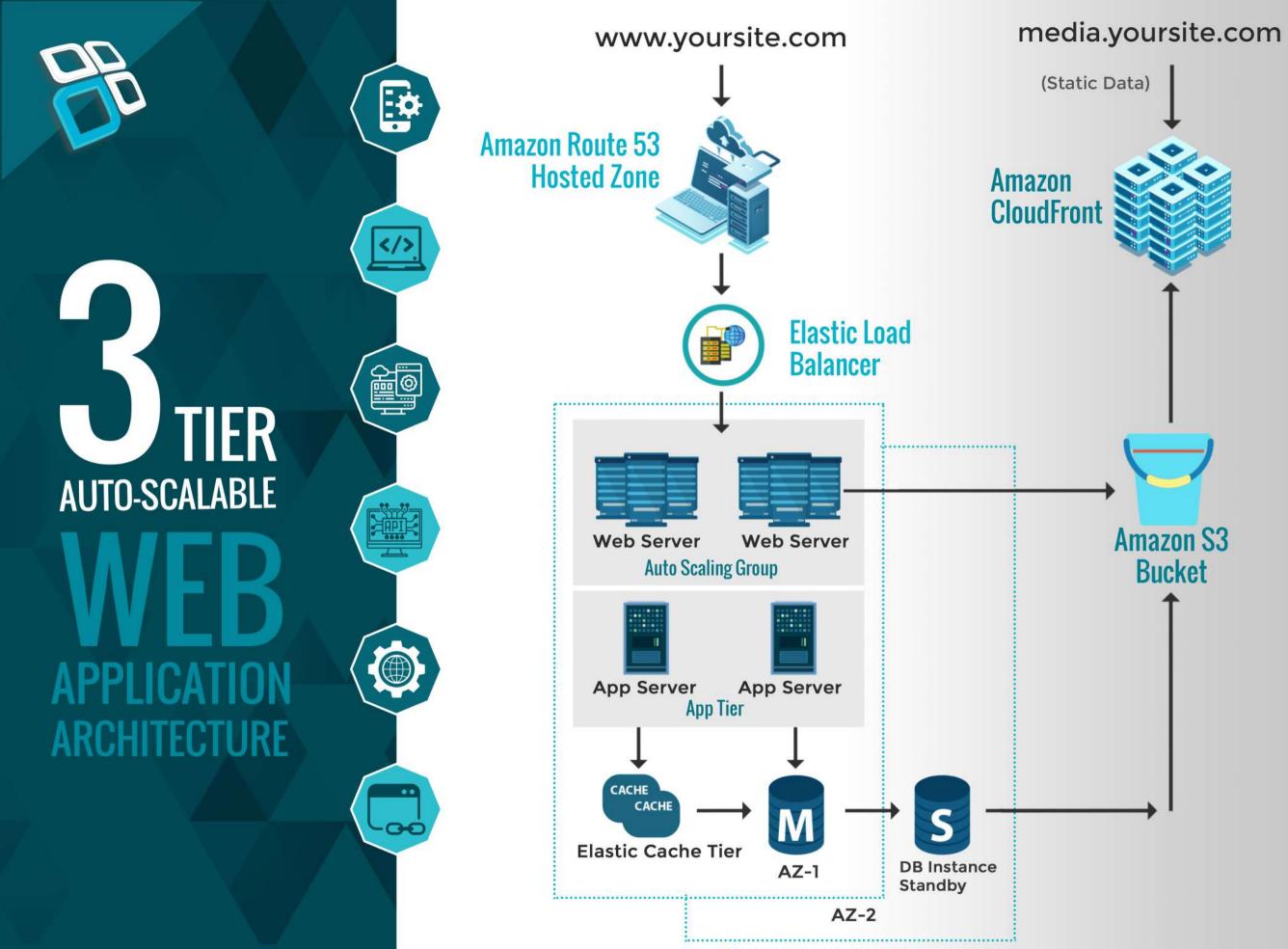






TECHNO HEAVEN PLATFORM FOR TRAVEL INDUSTRY





OUR TECHNOLOGIES

OUR FRONTEND TECHNOLOGY

- ◀ .NET (5.0)
- ◀ MVC (5.0)
- **◀** BOOTSTRAP (DESIGN)





- **◀** GTMETRIX
- **◀** GOOGLE PAGESPEED INSIGHTS

OUR DEVELOPMENT FRAMEWORK

◀ AGILE FRAMEWORK



OUR TECHNOLOGIES







OUR API TECHNOLOGY

◀ MVC WEB A

OUR BACKEND TECHNOLOGY

◀ SQL SERVER - 2017



- IOS SWIFT
- ◀ ANDROID J

PRODUCT FEATURES,

HOTELMODULE FEATURES

- SEARCH HOTEL DESTINATION, HOTEL NAME WISE
- ADVANCED SEARCH BY PRICE, STAR RATINGS, AVAILABILITY, LOCATION OR SUPPLIER
- SORT RESULTS BY POPULARITY, RECOMMENDATIONS, LOW TO HIGH, HIGH TO LOW
- MODIFY SEARCH
- HOTEL INFO- DESCRIPTION, FACILITIES, MAP & STREET VIEW
- EXTRA INFORMATION MAXIMUM OCCUPANCY, OFFERS, CANCELLATION POLICY
- SELECTION OF ROOMS BY CATEGORY, MEAL BASIS
- OFFERS & PROMOTIONS
- HIGHLIGHT PRODUCTS WITH REVIEW, RATING
 PHOTO GALLERY
- AUTOMATIC BOOKING CONFIRMATION DETAILS, VOUCHERS VIA EMAIL

CHARTER FLIGHT

- FLIGHT COMPANY
- DESTINATION FROM
- DESTINATION TO
- DATES
- MEAL TYPE
- BAGGAGE ALLOWANCE

- HAND LANGUAGE
- NUMBER OF SEATS 1 WAY
- NUMBER OF SEATS 2 WAY
- AGE DEFINITION
- BUYING PRICE
- SELLING PRICE

FLIGHT MODULE FEATURES

- GDS & NON-GDS SUPPLIER INTEGRATION
- ONE WAY TRIP
- ROUND TRIP
- CHARTERED FLIGHTS
- WEATHER INFO FOR DESTINATIONS

- ◆ LCC
- REMINDERS FOR TRAVEL DATES
- DYNAMIC PACKAGE CAN BE CREATED
- AUTO CONFIRMATION EMAIL
 & SMS TO CUSTOMERS
 AS WELL AS ADMIN

SEAT PLAN

- DEFINE DIFFERENT LAYOUTS
- DEFINE SPECIAL SPACES
- DEFINE CLASSES



TOUR MODULE FEATURES



- SEARCH BY COUNTRY, CITY
- MODIFY SEARCH
- SORT RESULT BY POPULARITY, PRICE, RECOMMENDED, AND DEALS
- TOUR CATEGORY CITY TOURS, WATER PARKS, THEME PARKS ETC.
- TRANSFER OPTIONS- WITHOUT, SHARING, PRIVATE
- TOUR INFORMATION DESCRIPTION OF TOUR, INCLUSIONS, TIMINGS,
- **TOUR LANGUAGE**
- HIGHLIGHT TOURS WITH TOUR PHOTOS & REVIEWS
- **CANCELLATION POLICY**

SMART TRANSFERS **BOOKING &**

ALLOW YOUR DIRECT END USER.

AND ALSO TO TRAVEL AGENTS AND

THEIR SUBAGENTS TO BOOK CAR

TRANSFERS FOR THEIR PASSENGERS

FEATURES OF OUR TRANSFER BOOKING SYSTEM

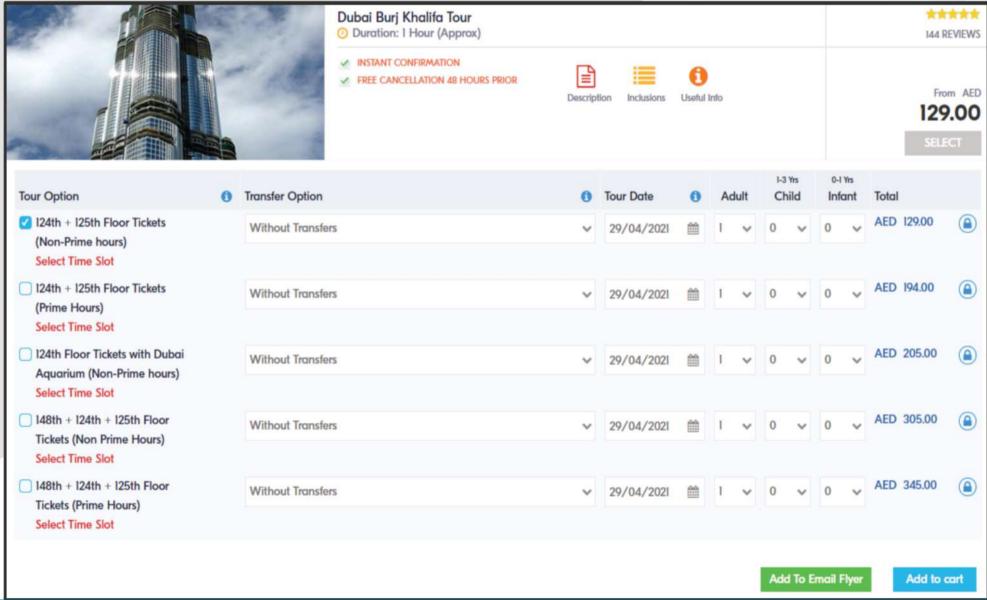


- TRANSFER SUPPLIER MANAGEMENT
- FLEXIBLE BOOKING SYSTEM
- UNLIMITED NUMBER OF VEHICLE TYPES.
- SPECIFY DEPARTURE POINTS, DESTINATION AND SUB-DESTINATIONS.
- CHARGE A PREMIUM BETWEEN SELECTED HOURS.
- CHARGE PER VEHICLE OR PER PERSON.
- PRICE INCLUDES CUSTOMIZED LOOK AND FEEL TO MATCH YOUREXISTING
- WEBSITE OR DESIGN AND INSTALLATION ON YOUR WEBSITE.
- MANAGE TRIP LOGS



UNLEASH THE ADVENTURER WITHIN WITH OUR ACTIVITY MODULE:

- YOUR GATEWAY TO MEMORABLE TOURS AND EXPERIENCES!
- OUR ACTIVITY MODULE OFFERS AN EXTENSIVE RANGE OF LAND TOURS AND MULTI-DAY TOURS,ALL CONVENIENTLY
 ACCESSIBLE THROUGH OUR SUPPLIER EXTRANET.
- WITH OUR IMPRESSIVE UPSELLING CONCEPT, YOU CAN EASILY SHOWCASE AND PROMOTE VARIOUS TOUR OPTIONS
 TO END USERS, PROVIDING THEM WITH MULTIPLE CHOICES TO PURCHASE TOURS THAT SUIT THEIR PREFERENCES.
- ◆ PLUS, WITH THE FLEXIBILITY TO CREATE MULTIPLE COMBINATIONS OF TOURS, OUR ACTIVITY MODULE ALLOWS YOU TO OFFER UNIQUE AND CUSTOMIZED EXPERIENCES TO YOUR CUSTOMERS, ALL IN ONE PLACE. JOIN US AND UNLOCK A WORLD OF EXCITING TRAVEL ADVENTURES FOR YOUR CUSTOMERS!





DYNAMIC PACKAGE FEATURES



UNLOCK ENDLESS POSSIBILITIES WITH OUR DYNAMIC PACKAGE: YOUR ULTIMATE TRAVEL SOLUTION

- PACKAGE AND SELL MULTIPLE TRAVEL SERVICES IN SINGLE PLATFORM
- ESTABLISH YOUR OWN BUSINESS RULES
- ITINERARY CREATION
- ADD MARKUP
- PACKAGE CHOICE AND CUSTOMIZATION
- FLEXIBILITY
- INVOICE MANAGEMENT
- PAYMENT SYSTEM INTEGRATION
- MULTILANGUAGE FEATURE
- MULTICURRENCY FEATURE



















Open Time: 11:30
Open Time: 23:00

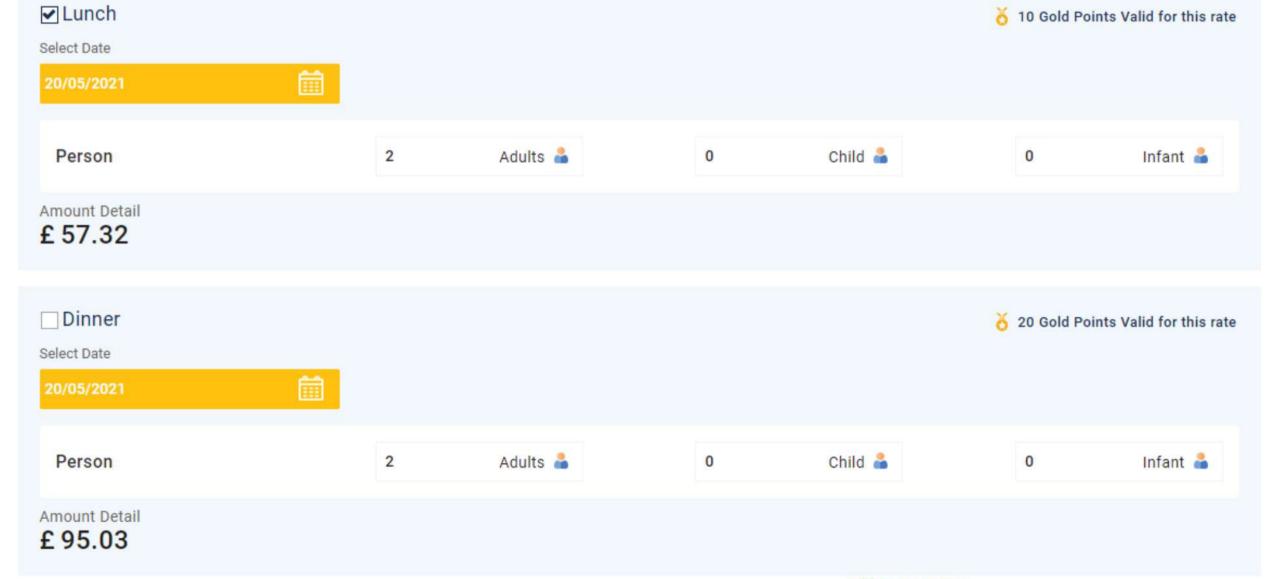
Menara Kuala Lumpur, 2, Jalan Puncak, Kuala Lumpur, 50250 Kuala Lumpur, Federal Territory of Kuala Lumpur

Menu Card Map Street View Policy

£ 28.66

Total for Per Person

Select



CAR RENTAL RESERVATION SYSTEM FEATURES

- ◆ USER-FRIENDLY
- **♦ ADVANCED SEARCH OPTIONS**
- **♦** EASY TO INTEGRATE
- ◆ HIGHLY-CUSTOMIZABLE BOOKING SYSTEM
- INSTANT RESERVATION CONFIRMATION
- PAYMENT GATEWAY INTEGRATION
- **◆ REAL-TIME AVAILABILITY**
- ◆ 24/7 CUSTOMER SUPPORT

MEAL / RESTAURANT MANAGEMENT ____

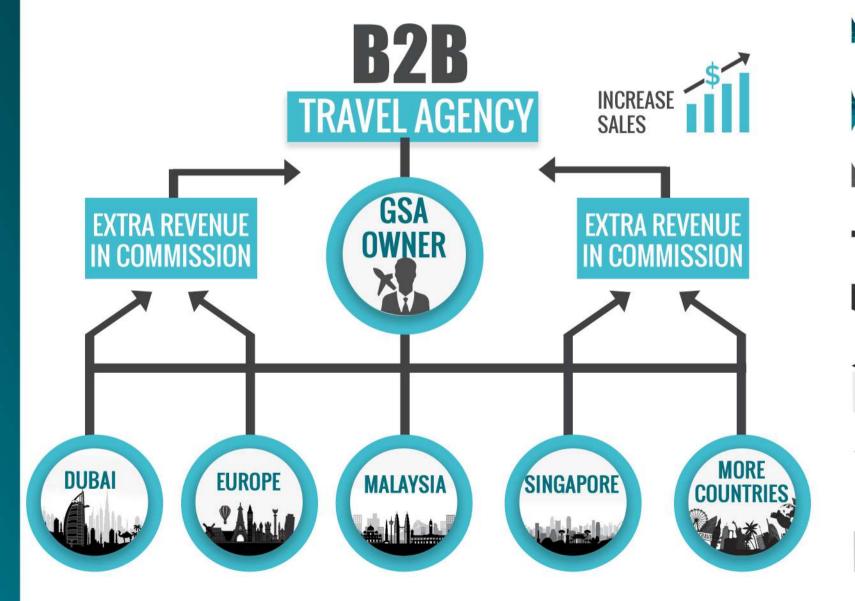
- **♦ ONLINE RESERVATION SYSTEM**
- ORDER MANAGEMENT
- MULTIPLE PAYMENT PROCESSING OPTIONS
- **♦ INVENTORY MANAGEMENT**
- **◆ TRACKING OF SALES**
- **♦ COMPREHENSIVE REPORTING**





- MULTI-CURRENCY.
- MULTI- LANGUAGE.
- STAND OUT FROM COMPETITION
- MAXIMIZING BUSINESS REVENUE

- INTRODUCE CUTTING-EDGE TRAVEL SOLUTIONS
- EXCEPTIONAL SERVICE
- INCREASE BRAND
 VISIBILITY IN
 INTERNATIONAL MARKET







RAVE CRIMA COMPREHENSIVE SOLUTION FOR CUSTOMER SERVICE.

BENEFITS

- ◆ IMPROVING CUSTOMER EXPERIENCE TO ENSURE RETENTION OF **EXISTING CUSTOMERS.**
- ATTRACTING NEW CUSTOMERS
- ◆ PERFORMING MORE TARGETED MARKETING BASED ON BETTER INFORMATION.
- ◆ IDENTIFYING THE MOST PROFITABLE LEADS.
- ◆ DECREASING CUSTOMER MANAGEMENT COSTS.
- ◆ IMPROVING OPERATION'S TEAM EFFICIENCY & PERFORMANCE

MOBILE APPLICATIONS

- ◆ MOBILE SELLING PLATFORM ANDROID/IOS
- ◆ AVAILABLE ON MULTIPLE MOBILE OPERATING **PLATFORMS**
- ◆ FAST AND EASY BOOKING PROCESS
- **♦ USER CAN VIEW EXISTING BOOKINGS AND E-TICKETS/VOUCHERS**

INQUIRY

SOURCE OF

PHONE

EMAIL

ONLINE CHAT

MAIL BOX

WEBSITE

GENERIC INQUIRY

PRODUCT BASED INOUIRY

- LIVE SEARCH FOR CONTENT
- CENTRALIZED CONNECTIVITY WITH THE **BOOKING ENGINES**
- RICH AND INTERACTIVE USER INTERFACE
- ENCRYPTED DATA COMMUNICATION
- INTEGRATION WITH PAYMENT GATEWAYS

B2B BOOKING ENGINE FEATURES B2C

- ♦ B2B ONLINE BOOKING PORTAL FOR AGENTS
- ◆ DEFINE AGENTS' TYPE CASH OR CREDIT
- CREATION OF SUB AGENTS & USERS
- COMPREHENSIVE REPORTS FOR AGENTS.
- PROFILE SET UP FOR AGENTS
- BUILD OWN PACKAGE
- ISSUE ONLINE VOUCHER
- ◆ ONLINE SETTLEMENT OF INVOICE & RECEIPTS.
- FLEXIBLE ONLINE PAYMENT
- STRONG MARK UP MODULE
- QUOTATION MANAGER
- BEST RATE AVAILABILITY BY PARALLEL INTEGRATION
- **♦ TOUR TICKETING MODULE**

BOOKING ENGINE FEATURES

- B2C ONLINE BOOKING PORTALFOR HOTEL,
 VISA, HOLIDAY PACKAGE, TOURS FLIGHT ETC.
- MULTIPLE CURRENCY SUPPORT WITH AUTOMATED RATE EXCHANGE UPDATES.
- PAYMENT GATEWAY INTEGRATION OF YOUR CHOICE.
- ♦ MULTI LANGUAGE CAPABILITY.
- STATIC PACKAGES & DYNAMIC PACKAGES.
- SHOPPING CART APPLICATION.
- **♦ XML SUPPLIER INTEGRATION.**
- ◆ CHANNEL MANAGER INTEGRATION.
- BANNER MANAGEMENT.
- ◆ ACTIVITY BARCODE SCANNER.
- INTERACTIVE PORTAL FOR USERS.
- **♦ TOUR TICKETING MODULE.**



SMART HOTEL SELLING CONCEPT





TECHNICAL SUPPORT OVERVIEW

TECHNOHEAVEN CRM SYSTEMS GLOBAL TECHNICAL SUPPORT PROGRAM

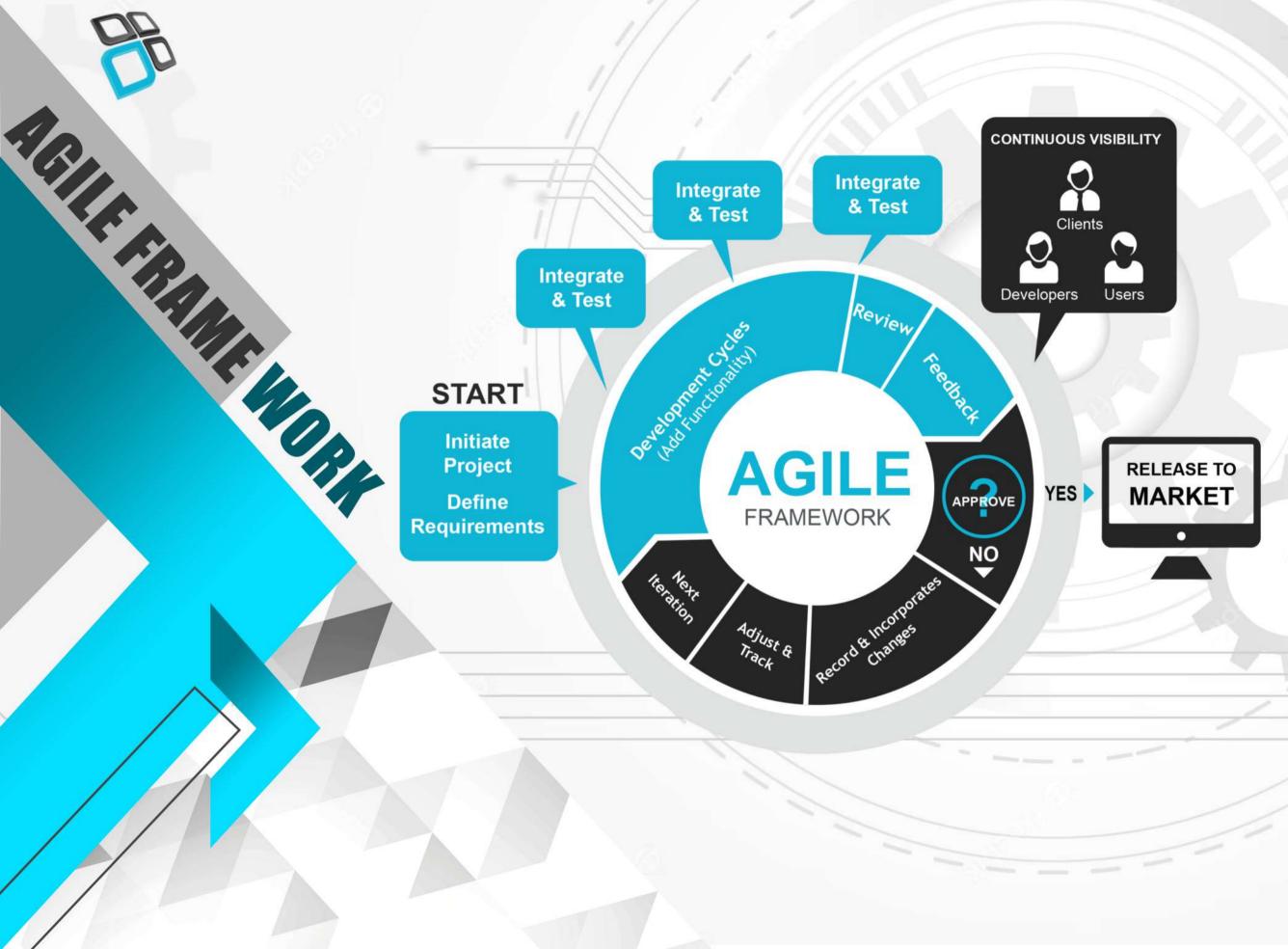
RESPONSE TIMES AND EXPECTED SUPPORT EXPERIENCE ARE AS FOLLOWS:

SEVERITY	SITUATION	TECHNO CRM EXPECTED RESPONSE	CUSTOMER EXPECTED RESPONSE
CRITICAL	CATASTROPHIC BUSINESS IMPACT: COMPLETE LOSS OF A MISSION- CRITICAL PROCESS NEEDS IMMEDIATE ATTENTION	1 ST CALL RESPONSE IN 1 HOUR OR LESS. EFFORT ON A 24X7 BASIS. ESCALATION TO APPROPRIATE TEAM.	ALLOCATION OF APPROPRIATE RESOURCES TO SUSTAIN CONTINUOUS EFFORT ON A 24*7 BASIS.
HIGH	CRITICAL BUSINESS IMPACT: SIGNI CANT LOSS OR DEGRADATION OF SERVICE	1 ST CALL RESPONSE IN 4 HOURS OR LESS. EFFORT ON A 24X7 BASIS. ESCALATION TO APPROPRIATE TEAM.	ALLOCATION OF APPROPRIATE RESOURCES TO SUSTAIN CONTINUOUS EFFORT ON A 24*7 BASIS.
MEDIUM	MODERATE BUSINESS IMPACT: MODERATE LOSS OR DEGRADATION OF SERVICE BUT WORK CAN REASONABLY CONTINUE IN AN IMPAIRED MANNER.	1 ST CALL RESPONSE IN 6 HOUR OR LESS. EFFORTS DURING BUSINESS HOURS ONLY. PAIRED MANNER.	ALLOCATION OF APPROPRIATE RESOURCES TO SUSTAIN BUSINESS HOUR EFFORT.
LOW	MINIMUM BUSINESS IMPACT: SUBSTANTIALLY FUNCTIONING WITH MINOR OR NO IMPEDIMENTS TO SERVICE.	1 ST CALL RESPONSE IN 12 HOUR OR LESS. EFFORTS DURING BUSINESS HOURS ONLY.	ACCURATE CONTACT INFORMATION ON CASE OWNER RESPONSIVE WITHIN 24 HOURS.



TOOLS THAT WE ARE USE RESPONSE TIMES AND EXPECTED SUPPORT EXPERIENCE ARE AS FOLLOWS:





HOW TICKETING BARCODE SCAN WILL HELP **EARN INNUMEROUS PROFITS**

PROVEN BENEFITS OF BARCODE SYSTEM

PAY ONLY AGAINST REDEMPTION REPORT.

EARN EXTRA PROFIT ON THOSE WHO FAIL TO VISIT AFTER PURCHASING TICKETS.

GET INSTANT REDEMPTION REPORT ON DASHBOARD

- ON SUPPLIER OF TOUR/TICKET
- ON SELF ADMIN PANEL

EASY TO ACCESS E-TICKETS.

USER FRIENDLY YET MORE ATOMIZED CONCEPT.



TOUR GUIDE-WITH ROYALTY PROGRAM











NEAREST TOUR GUIDE WILL
GET NOTIFICATION



END USER CAN TRACK WHOLE TRIP LOCATIONS



ACCEPT BOOKING



TOUR GUIDE ACCEPT/ PASS



7 PAY BY ONLINE CARD



BOOKING HISTORY WILL BE SHOWN TO TOUR GUIDE



ALL TYPES OF
COMPREHENSIVE REPORTS
CAN BE GENERATED.





TECHNOHEAVEN TRAVEL MARKETPLACE

SELLERS

BUYERS

HOTEL DIRECT

DYNAMIC AGREEMENT. HOTEL SELL DIRECT
TO MARKETPLACE

EXTRANET FOR HOTEL

STATIC CONTRACT. HOTEL USE
AS EXTRANET TO CONTROL ALLOTMENT

EXTRANET FOR TOUR/DMC COMPANY

TO/DMC SELL HOTEL ON MARKETPLACE

HOTELBEDS DOWT OTHERS

TO

DMC

PARK

PULL HOTEL INVENTORY FROM HOTEL SUPPLIER VIA API

TOS SELL TOUR DIRECT ON MARKET PLACE HOTEL SUPPLIER VIA API

TDMCS SELL TOUR DIRECT ON MARKETPLACE

RESTAURANT TO SELL DIRECT ON MARKETPLACE

RESTAURANT CAFÉ

AMUSEMENT

PRESTAURANT & CAFÉ LIST MENU AND ITEMS TO SELL DIRECT ON MARKETPLACE

ONLINE CAR RENTAL SUPPLIER

CAR COMPANY

TOUR COMPANY

CAR RENTAL COMPANY TO LIST CAR TRANSFER SERVICE ON MARKETPLACE





RESTAURANT EXTRANET





TOUR OPERATOR
BUY HOTEL ROOM

BUY HOTEL ROOM

TMC

BUY HOTEL ROOM, CAR RENTAL, RESTAURANT

BUY HOTEL ROOM, TOURS,

RESTAURANT, CAR RENTAL

HOTEL

BUY TOURS

B2B DISTRIBUTION

MANAGER FOR HOTELS & RESORTS

TECHNOHEAVEN'S SMART TECHNOLOGICAL SOLUTION FOR HOTELS TO HELP MANAGE THEIR B2B DISTRIBUTION NETWORK EFFECTIVELY AT AFFORDABLE COST. TECHNOHEAVEN THE LEADING TECHNOLOGICAL SOLUTION PROVIDER FOR THE HOTEL AND TRAVEL INDUSTRY.

B2B BOOKING ENGINE

ALLOW AGENT &
CORPORATE CHECK
ROOMAVAILABILITY AND
BOOKONLINE AT
CONTRACTEDRATE,
NON-CONTRACTED
RATE, PROMOTIONAL
RATEAND GET INSTANT
CONFIRMATION.

ACCOUNT MANAGEMENT

MANAGE, TRACK
SALES
PRODUCTION AND
ANALYZE YOUR
ACCOUNTS'
PERFORMANCE
FOR BETTER
BUSINESS DECISION.

DYNAMIC PRICING

BESIDE
CONTRACT RATE,
TECHNOHEAVEN ALLOW
HOTEL SELLING
DYNAMIC PRICING TO
AGENTS &
CORPORATE.

ALLOTMENT MANAGEMENT

HOTEL CAN SET &
CONTROL ALLOTMENT
FOR AGENT &
CORPORATE,
ALLOTMENT BY
ACCOUNT
AND ALLOTMENT BY
MARKET.

OPERATIONAL EFFICIENCY

REPLACE TRADITIONAL TIME-CONSUMING PROCEDURES WITH QUICK AND EASY PROCESSES.

REVENUE MAXIMIZATION

PROMOTIONS AND
OFFERS CAN BE
UPLOADED
QUICKLY FOR
INSTANT CONFIRMATION
TO SECURE
BUSINESS, ESPECIALLY
FOR LOW SEASON.

REDUCE INTERMEDIARY COSTS

GET EXPOSED
AND CONNECTED
DIRECTLY TO
HUNDREDS OF
RESELLER
AGENTS AND GAIN
HIGHER MARGIN.

BEST BENEFIT FOR HOTEL GROUP

ONE SINGLE SYSTEM
FOR ALL PROPERTIES
BELONGS
TO A HOTEL
GROUP
INSTEAD OF WORKING
SEPARATELY WITH
EACH
PROPERTY

TRAVEL MOBILE AFFILIATE

OUR ONE TOUCH TRAVEL MOBILE AFFILIATE MODEL IS FOR EVERYONE



- A FORMULA DESIGNED TO MULTIPLY YOUR PROFITS NO MATTER WHAT TYPE OF COMPANY YOU OWN!
- THE BEST PART? YOU DONT REQUIRE ANY NEW RESOURCES
- BE OUR TRAVEL MOBILE AFFILIATE AGENT TODAY AND MULTIPLY YOUR PROFITS BY 3X
- TOTAL VISITORS IN DUBAI IN 2017 15.79MILLION
- AVG STAY PER TOURIST 3.6 DAYS
- ANNUAL SPEND ON ENTERTAINMENT AND SHOPPING IS BY TOURIST IS AED 90 BILLION

WHO CAN BE OUR TRAVEL MOBILE AFFILIATE?



.....LIMO COMPANIES



·····HOTELS



.... RESTAURANTS



....SHOPPING MALLS



---AIRPORT



·····HYPERMARKETS



·····TRAVEL AGENTS



BANK WEBSITES

HOW DOES IT WORK?

SCAN AND GET AMAZING DEALS ON LOCAL TOURS AND SCANNING CODE ATTRACTIONS.

ASK THE CUSTOMER TO DOWNLOAD THE APP WHERE THEY CAN CHOOSE FROM ALL THE TOP ATTRACTIONS AND ACTIVITIES.

ONCE THE ACTIVITY OR ATTRACTION IS SELECTED BY THE CUSTOMER, HE WILL BE SENT TO THE "CONFIRM AND PAY" PAGE ON THE APPLICATION.

AS SOON AS THE CUSTOMER CONFIRMS AND PAYS FOR THE TOUR AND ATTRACTION, YOU CAN SEE YOUR PROFIT BY SIGNING INTO THE QR AGENT

WEBSITE WITH YOUR AGENT ID.







LEADING BEDBANKS







WORLDWIDE TOURS,TRANSFERS & ATTRACTIONS



TOUR API





LEADING CHANNEL MANAGERS







ONE STOP CONNECTION TO GLOBAL SUPPLIERS

GLOBAL INSURANCE SUPPLIER







XML/API SUPPLIER INTEGRATION

HOTELS XML IN



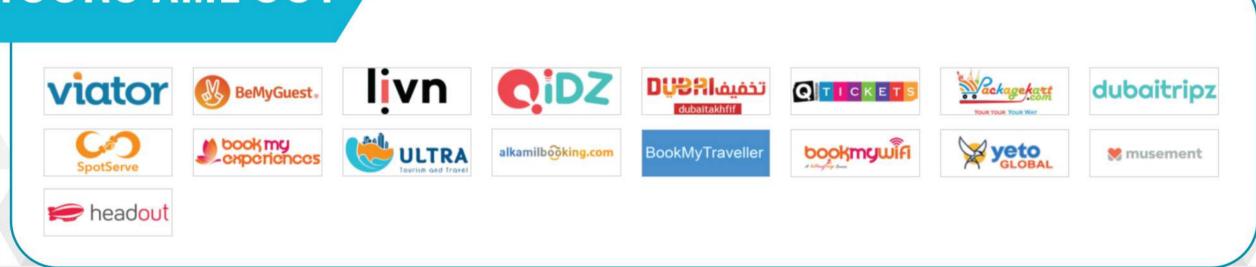
HOTEL API OUT



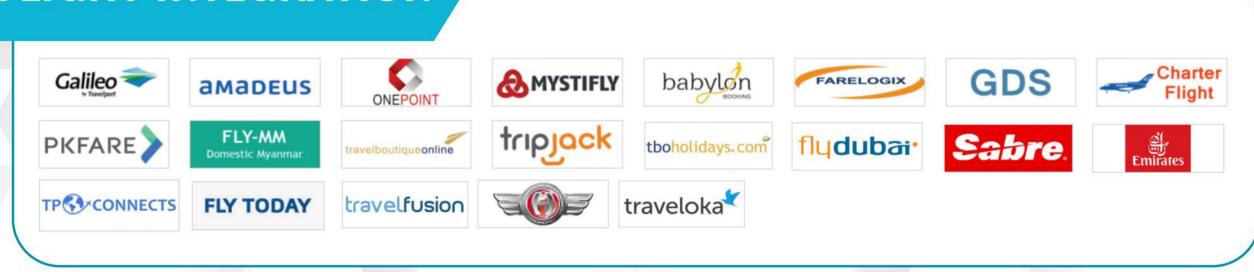
TOURS XML IN



TOURS XML OUT



FLIGHT INTEGRATION



BEDBANKS













DMC





















B2B





































ATTRACTIONS -

TOUR OPERATOR













CONCIERGE





MARKET PLACE





CONTACT US FOR YOUR TRAVEL SOLUTION

BILIMORA OFFICE

CHOCOLATE HEAVEN
SANDHYA WAD, NEAR JAY KHAMMADEV TEMPLE,
BILIMORA CHIKHLI ROAD NANDARKHA,
BILIMORA, GUJARAT 396325

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